

BY SIGNING UP FOR MEAL PLANS WITH JOGA YOU ARE AGREEING TO THE CONDITIONS THAT APPEAR BELOW
To avoid any misunderstanding please read these terms of business carefully. These terms relate to the Meal Plans that are provided to you by JOGA and should be carefully read.

1. About Us

Our legal name is JOGACO LIMITED FZ LLC & JOGA JUICE SE, we are a registered F&B company with the appropriate licenses and approvals to provide a variety of food and beverage services, you can find out more about us at www.eatjoga.com

2. Order Process

1. By submitting your details through our website
2. You will then be contacted via email by a JOGA team member with an appropriate MEAL PLAN that suits your request.
3. You will come to the nearest JOGA outlet and sign a MEAL PLAN contract for a particular period.
4. You will then settle the FULL amount using CREDIT OR DEBIT Card.

3. Meal Plans

Our diet plans have been specially designed by our qualified Chef & Operations Manager, if you are not sure with anything that relates to your food plan,, If you suffer from an acute allergy to a specific food or you have a serious HEALTH issue ranging we highly recommend that you seek PROFESSIONAL MEDICAL ADVICE prior to starting a MEAL PLAN with JOGA, We cannot take responsibility in such cases and prefer not to offer a MEAL PLAN to such individuals to insure safety for both CLIENT and JOGA.

We do not calorie count our food, we simply serve you our wholesome healthy food that we produce with your health in mind.

4. Pricing & Payment

Our pricing will be clearly explained and confirmed via email once your meal plan has been created.

5. Delivery Policy

1. All orders are shipped to your office within one of our JOGA community zones (Areas that surround our stores and can be reached by foot).
2. Alternatively, you can collect your daily food directly from the outlet and enjoy it with your colleagues,
3. A time for delivery should be agreed upon prior to starting this MEAL PLAN.

6. Risk & Ownership

The meal bags will be at your own risk from the time of delivery, it is your responsibility to ensure that your meals are accurately stored and heated to your preference. Once the food has been received, it should be kept refrigerated (max. 5°C) before consumption. All food should be consumed within 72 hrs of delivery.

7. Altering Your Meal Plan

1. We take care and time preparing your full schedule of meals and once you have signed this agreement we DO NOT accept changes.
2. Any pending meals which have not been collected or delivered due to the client not being available should be available within ONE WEEK.

8. Limitations & Liabilities

1. Nothing in these terms will limit or exclude the liability of a party which may be caused from negligence
2. We will not be liable for any losses or damages arising from any series of events that are beyond our reasonable control
3. We will not be liable to a customer in respect of any business losses, such as loss or damage of profit, income, revenue, commercial opportunities or goodwill
4. Food Allergy Disclaimer - JOGA makes every attempt to identify ingredients that may cause allergic reactions for those with food allergies/intolerances

9. Other Important Terms

1. We will treat all your personal information that we collect with your order in accordance with our Privacy Policy
2. Please note that these terms are governed under UAE Law & DIFC LAW

10. Communication Between Us

1. When we refer to 'in writing' in these terms, this will include e-mail
2. If you wish to contact us in writing you can do so by emailing us **mealplan@eatjoga.com**

The cardholder must retain a copy of transaction records and Merchant policies and rules.